

**THE STATE TRADING CORPORATION OF INDIA LTD.: NEW DELHI**  
**(PERSONNEL DIVISION)**

**(INDUSTRIAL RELATIONS GROUP)**

July 24, 2014

**CIRCULAR No: IR/10/2014**

**Subject: Chief Grievances Officer**

Consequent upon superannuation of Shri Vijay Bhushan, GM on 31.05.2014 from the services of the Corporation, the Competent Authority has designated Shri T.Kerketta, JGM (Personnel) as Chief Grievances Officer to redress Grievances received from the employee(s) of the Corporation.

Any aggrieved employee(s) of the Corporation may send his/her grievances to Chief Grievances Officer through post/fax/email. Contact details of the Chief Grievances Officer are given below:

Shri T.Kerketta  
Chief Grievances Officer & JGM (Personnel)  
STC of India Ltd.  
05<sup>th</sup> Floor, Jawahar Vyapar Bhawan,  
Tolstoy Marg,  
New Delhi-110 001  
Ph No: 011 2346 2090  
Fax: 011-2370 1123  
Email ID: [co@stc.gov.in](mailto:co@stc.gov.in)

All efforts shall be made to respond to the grievances received from employee(s) within three working days of its receipt and redress the same thereafter. Grievances pertaining to transfer and promotions shall not be covered under this system.

This issues with the approval of the Competent Authority.

  
**(R.L.KAUSHAL)**  
**General Manager (Pers.)**

To:

- Executive Secretary to CMD
- Secretaries to all Directors/CVO
- PSs to all CGMs
- All Branch Offices
- Federation of STCEUs
- Federation of STCOAs
- STC SC/ST Employees Association, New Delhi
- ✓ -Notice Board
- Circular File.